

October 7, 2025

Kalamazoo (MI) DPS - Post-Contact

Owner My90

Controls
& Filters Last Month

Summary (All Time)

/ **81%** Post-Contact Score
/ **38,526** All-time Sends
/ **6,095** Responses
/ **16%** Response Rate
/ Dataset last updated 1 day ago

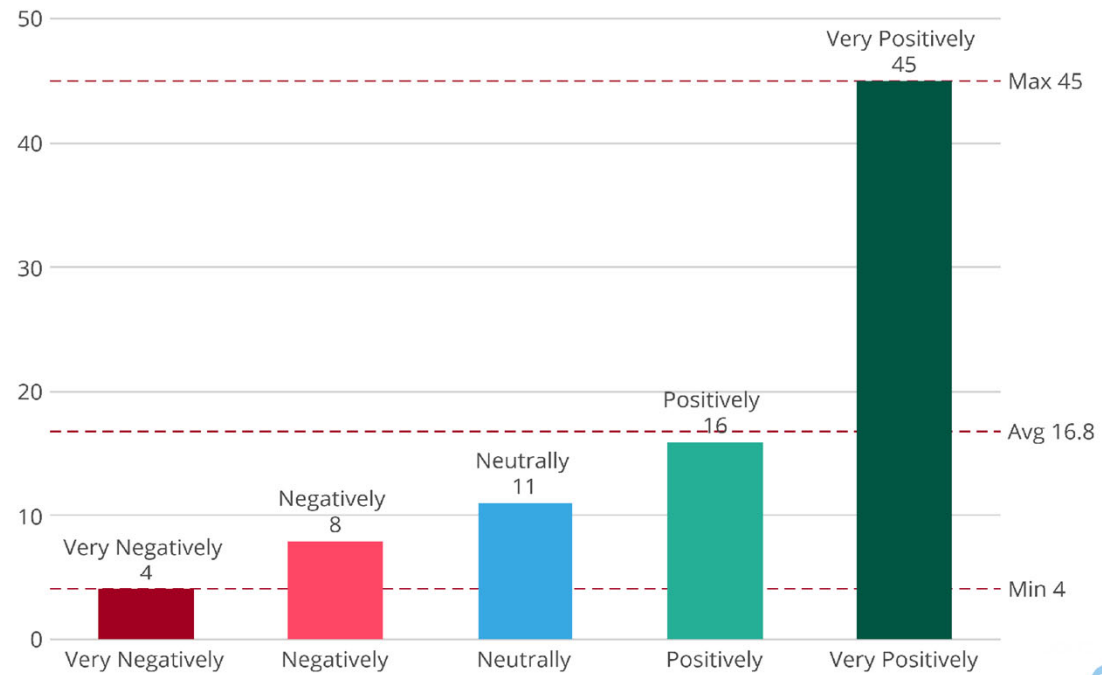
Number of Responses

97

(2025-09-30T05:21:57 vs 2025-09-30T05:2
Prior Month 97

0

Based on your interaction, how do you view Kalamazoo DPS?



BADGES EARNED



Select Age Group

Select

Select Race/Ethnicity

Select

Select Gender

Select

Select Interaction Type

Select



COMMUNITY SENTIMENT

73% had a positive view of the agency | 0 Last 30 Days vs Last 60 Days
Prior Month 73%



73% felt they were treated with respect | 0 Last 30 Days vs Last 60 Days
Prior Month 73%



77% felt they were treated fairly | 0 Last 30 Days vs Last 60 Days
Prior Month 77%



81% felt they were listened to | 0 Last 30 Days vs Last 60 Days
Prior Month 81%



81% understood what they were told | 0 Last 30 Days vs Last 60 Days
Prior Month 81%

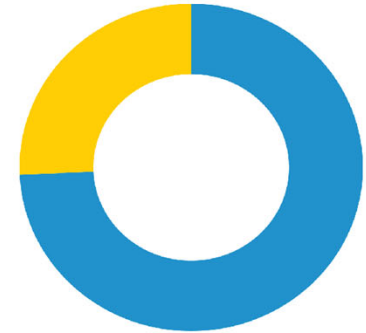


75% had their questions answered | 0 Last 30 Days vs Last 60 Days
Prior Month 75%

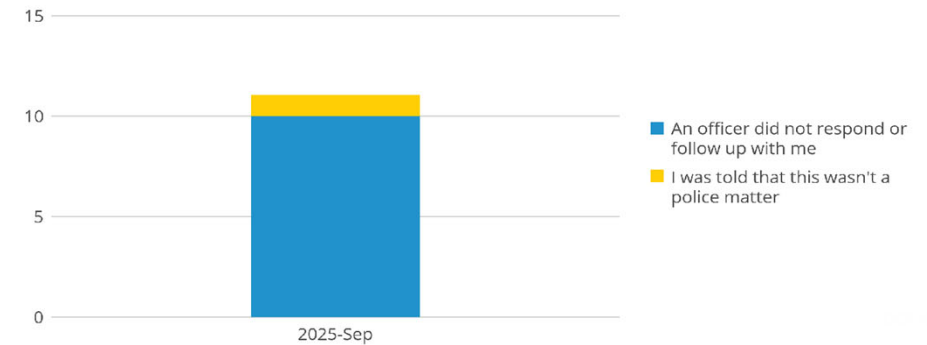


Did you receive the help you needed?

Yes	52	74.3%
No	18	25.7%

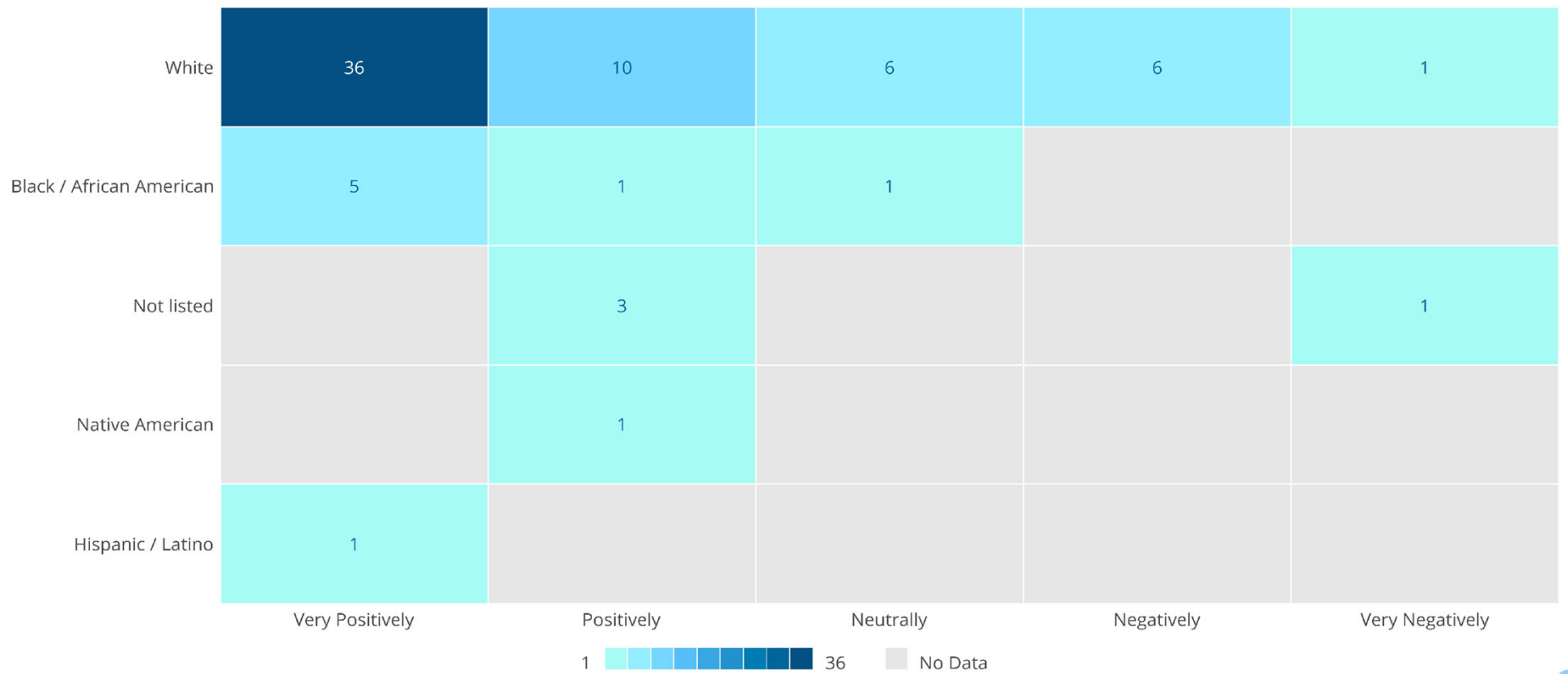


What was the main reason you didn't receive the help you needed?
by Month



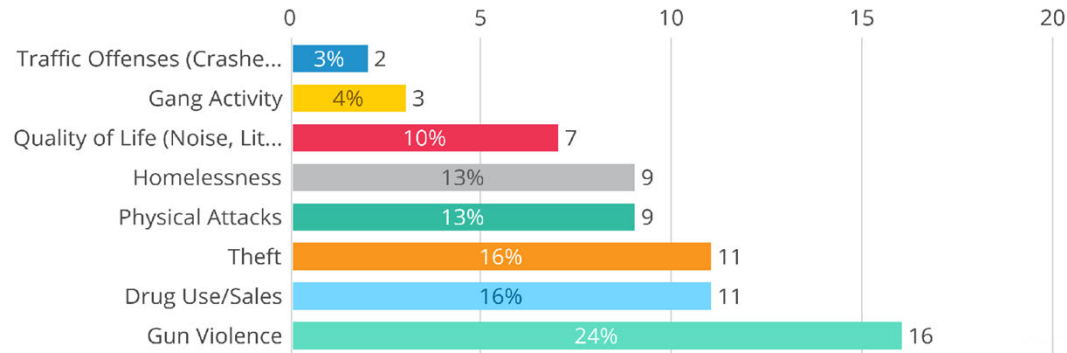
PROCEDURAL JUSTICE

Comparison - View of the agency vs Race/Ethnicity

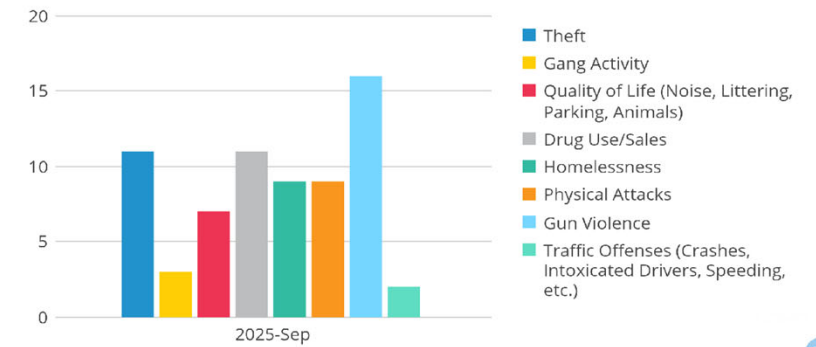


**COMMUNITY INPUT ON
PUBLIC SAFETY CONCERNS**

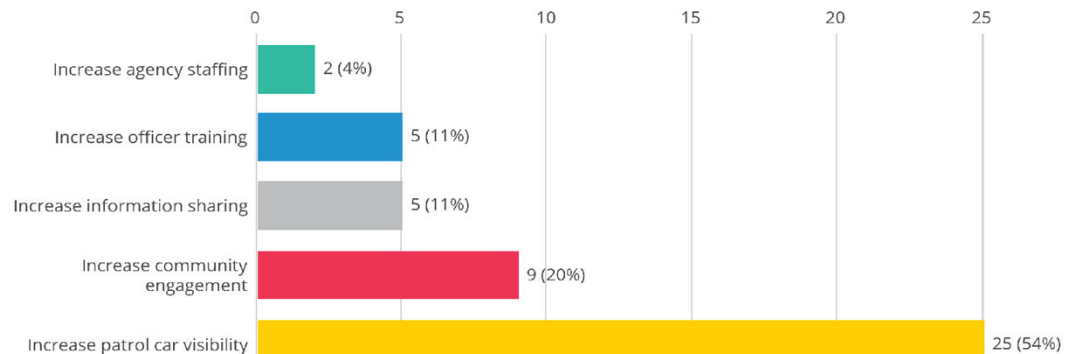
What is your top safety concern in your community?



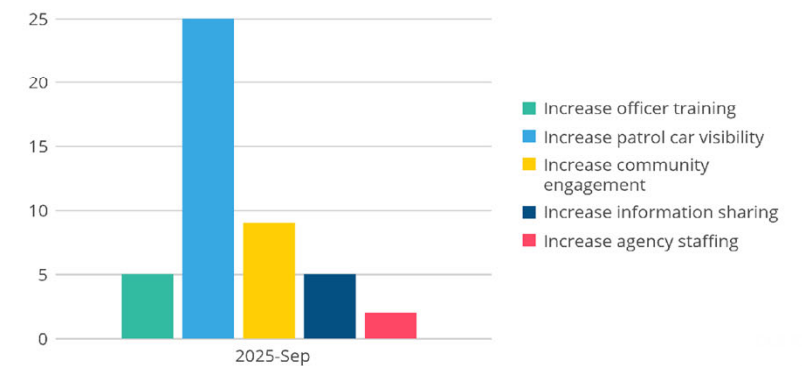
Community Concerns by Month



What would you most like Kalamazoo DPS to do to improve safety in your community?



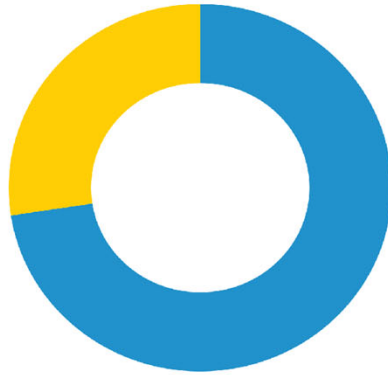
Community Request by Month



DEMOGRAPHICS

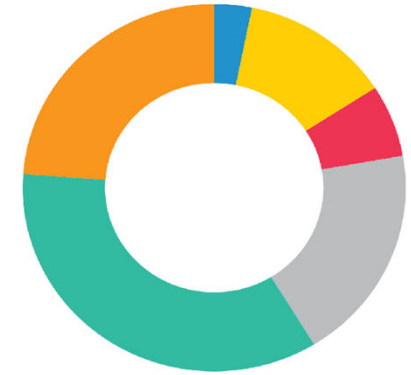
What best describes your gender?

Female	45	72.6%
Male	17	27.4%

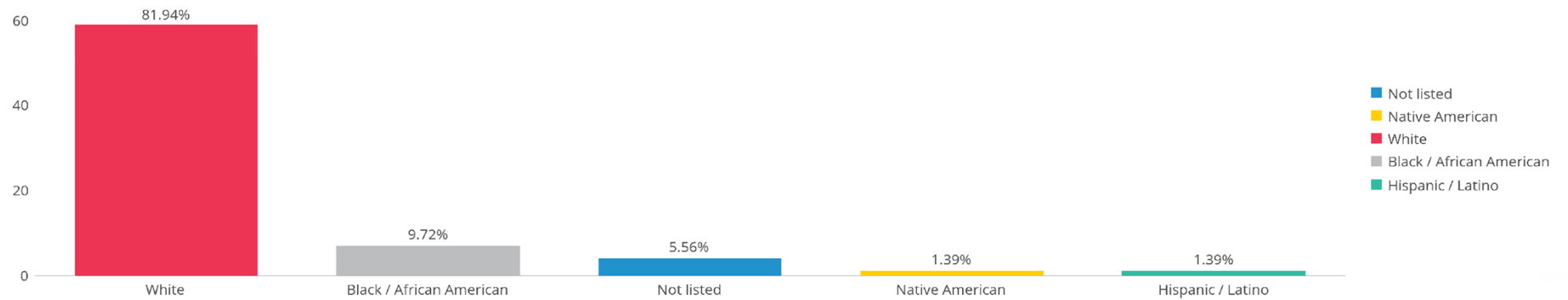


What is your age range?

18-20	3.17%
21-27	12.7%
28-35	6.35%
36-45	19.05%
46-60	34.92%
61+	23.81%



What best describes your race/ethnicity?



FEEDBACK