

July 1, 2024

# Kalamazoo (MI) DPS - Post-Contact

Owner      My90

Controls  
& Filters      Jun 1, 2024 - Jun 30, 2024



# KALAMAZOO DEPARTMENT OF PUBLIC SAFETY

POWERED BY **my90**  
by AXON

## Summary (All Time)

/ 82% Post-Contact Score  
/ 26,186 All-time Sends  
/ 4,058 Responses  
/ 6% Response Rate  
/ Dataset last updated 2 hours ago

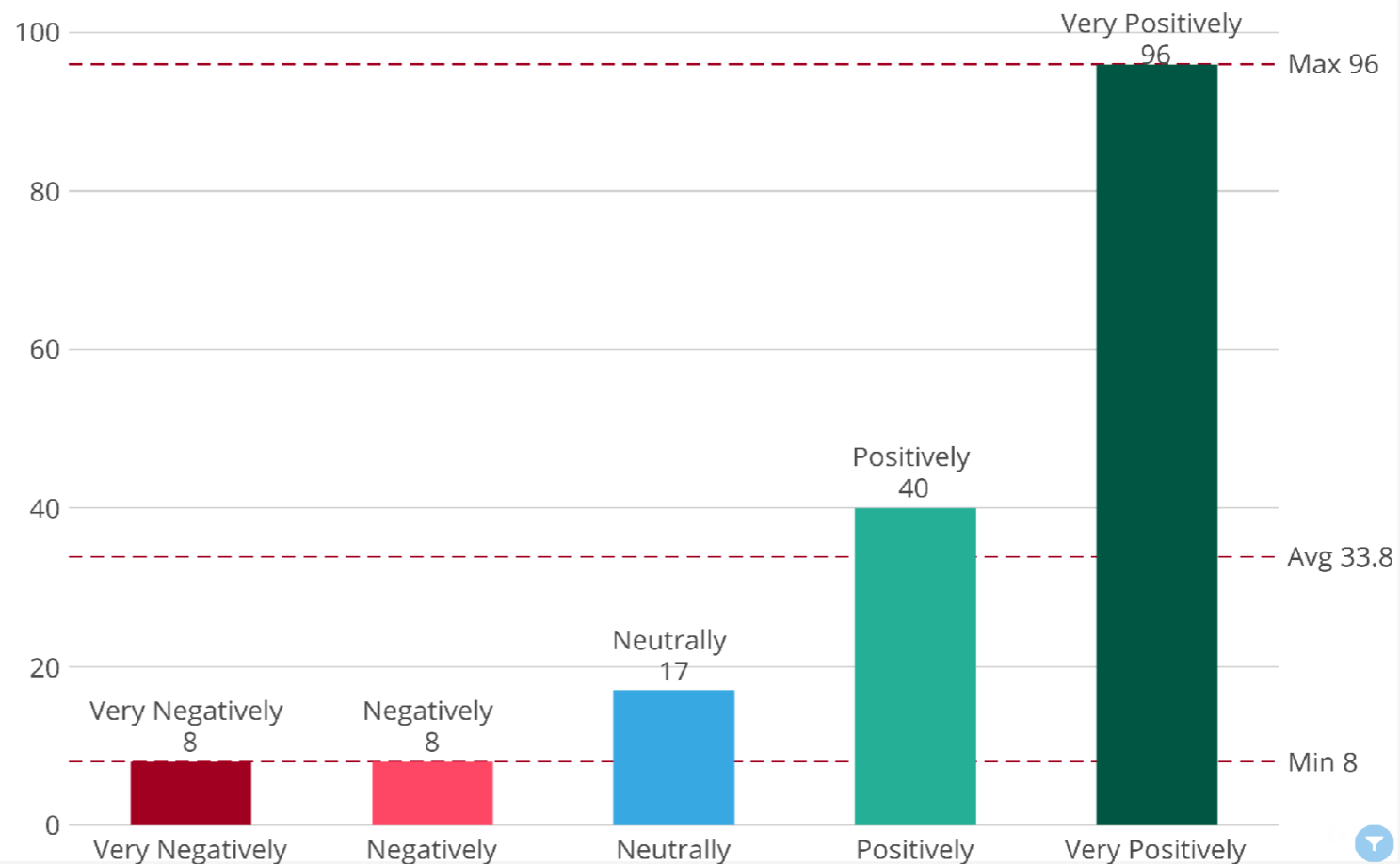
## Number of Responses

192

( 6/1/2024 - 6/30/2024 vs 60 days ago )  
Prior Month 198

↓ -3.03%

## Based on your interaction, how do you view Kalamazoo DPS?



## BADGES EARNED



### Select Age Group

Select

### Select Race/Ethnicity

Select

### Select Gender

Select

### Select Interaction Type

Select



## COMMUNITY SENTIMENT

80% had a positive view of the agency ↗ 10% Last 30 Days vs Last 60 Days  
Prior Month 73%

80% felt they were treated with respect ↗ 10% Last 30 Days vs Last 60 Days  
Prior Month 73%

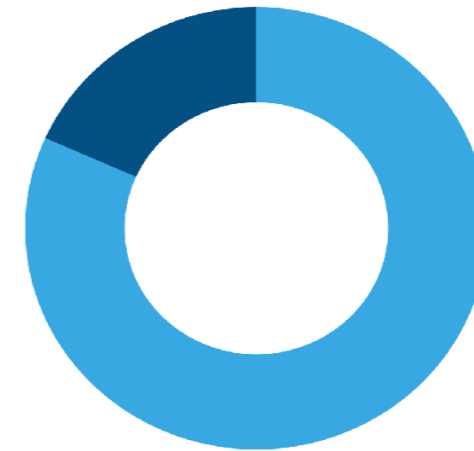
84% felt they were treated fairly ↗ 5% Last 30 Days vs Last 60 Days  
Prior Month 80%

87% felt they were listened to ↗ 1% Last 30 Days vs Last 60 Days  
Prior Month 86%

87% understood what they were told ↗ 1% Last 30 Days vs Last 60 Days  
Prior Month 86%

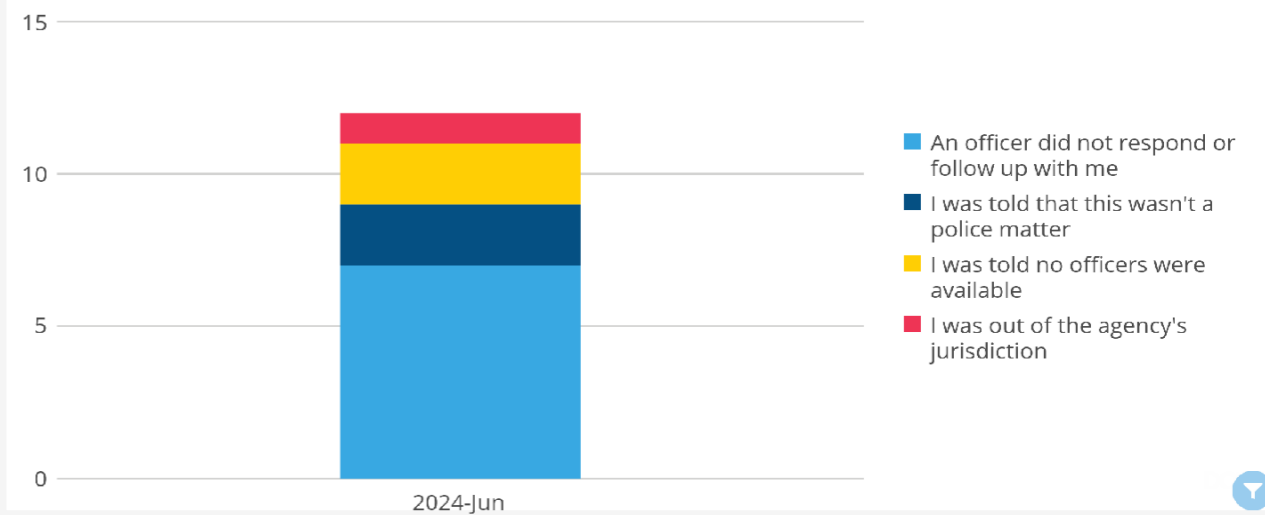
79% had their questions answered ↘ -2% Last 30 Days vs Last 60 Days  
Prior Month 81%

Did you receive the help you needed?



Total  
142

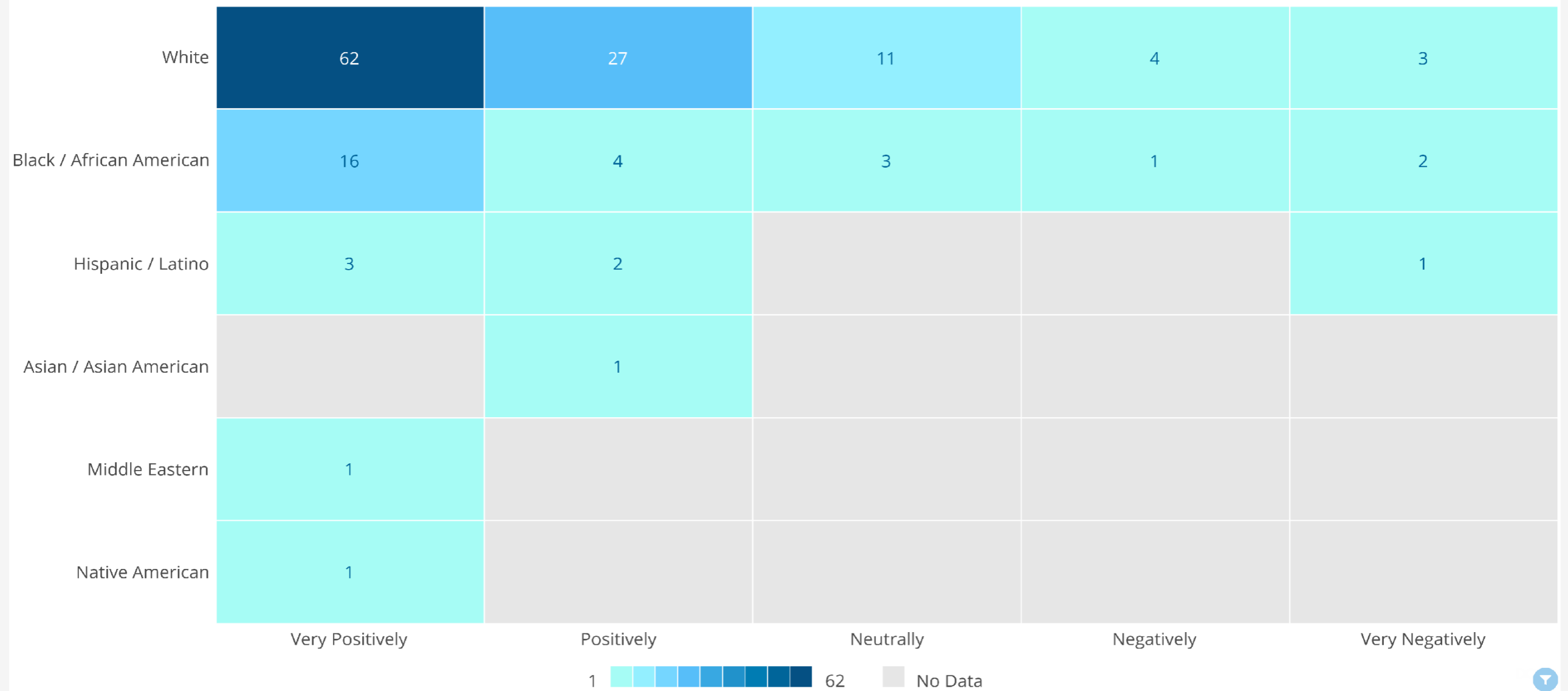
What was the main reason you didn't receive the help you needed?  
by Month

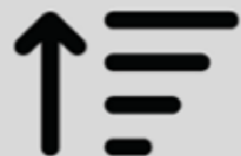




# PROCEDURAL JUSTICE

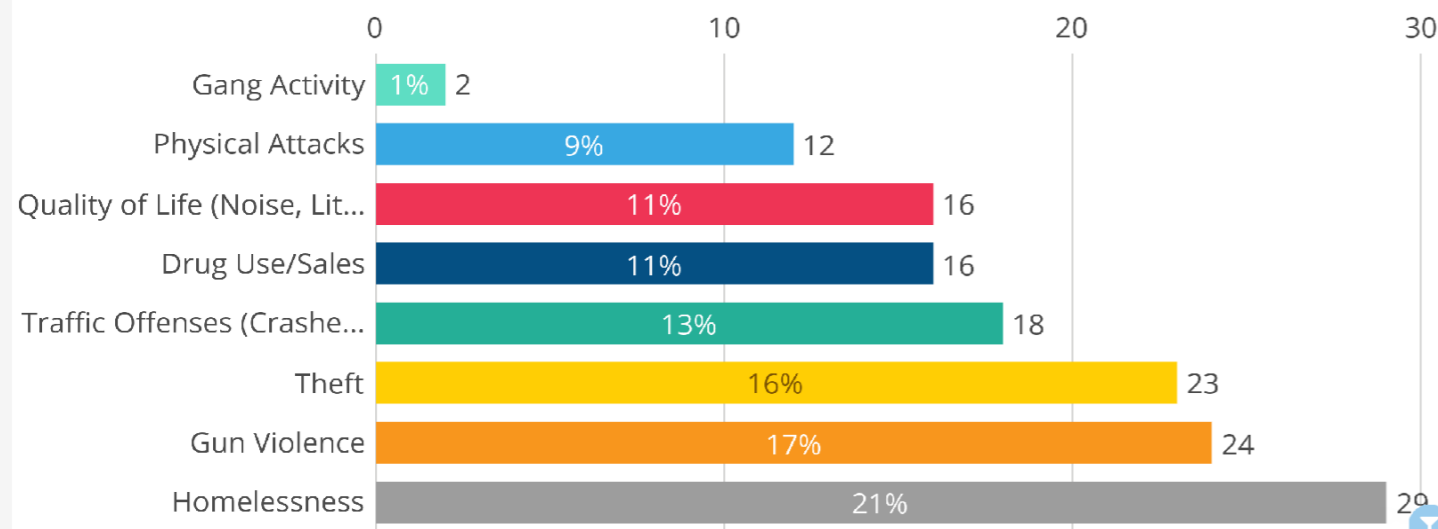
Comparison - View of the agency vs Race/Ethnicity





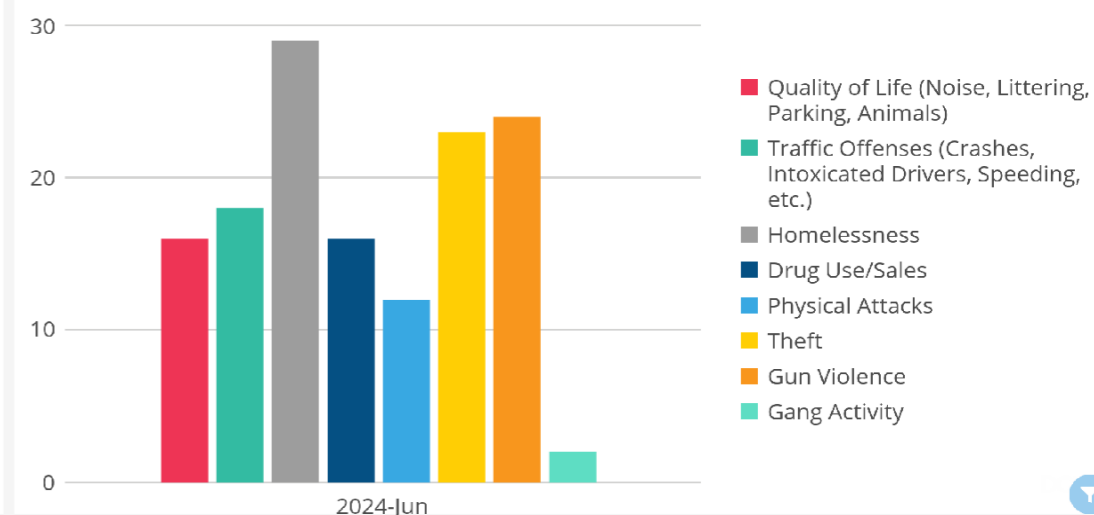
## COMMUNITY INPUT ON PUBLIC SAFETY CONCERNS

What is your top safety concern in your community?

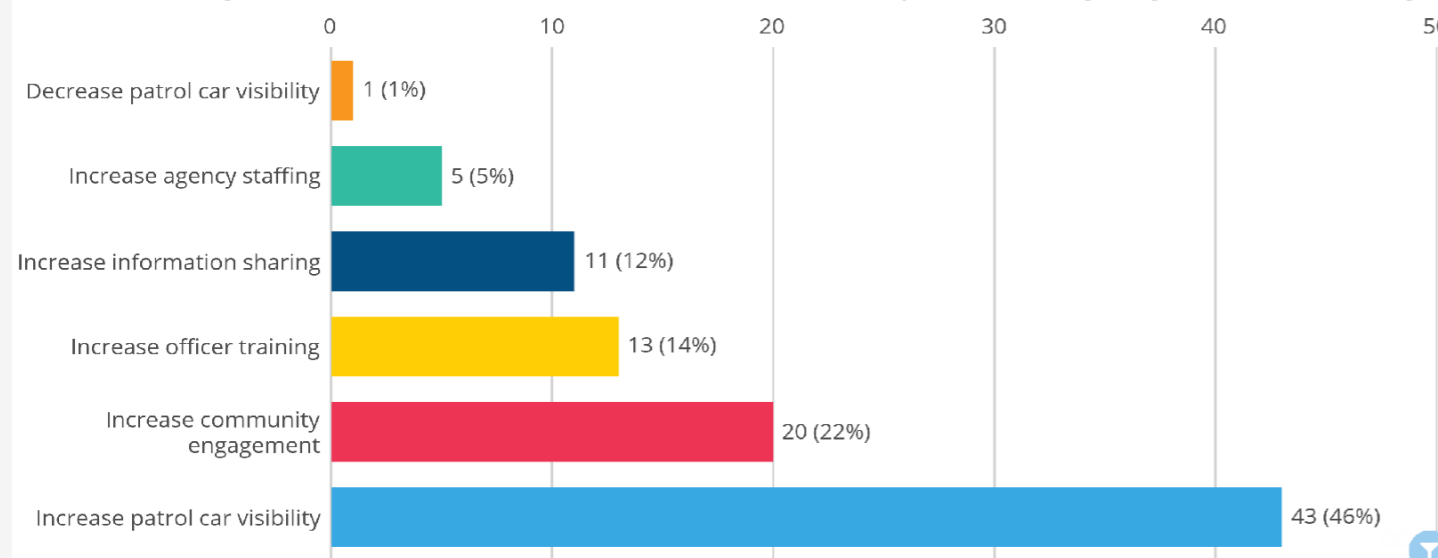


Community Concerns

by Month

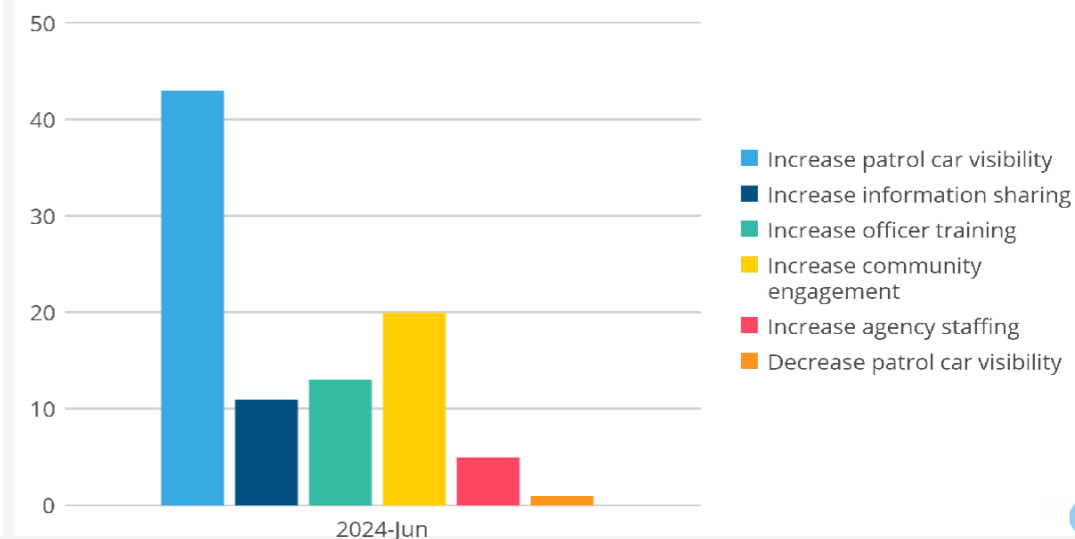


What would you most like Kalamazoo DPS to do to improve safety in your community?



Community Request

by Month

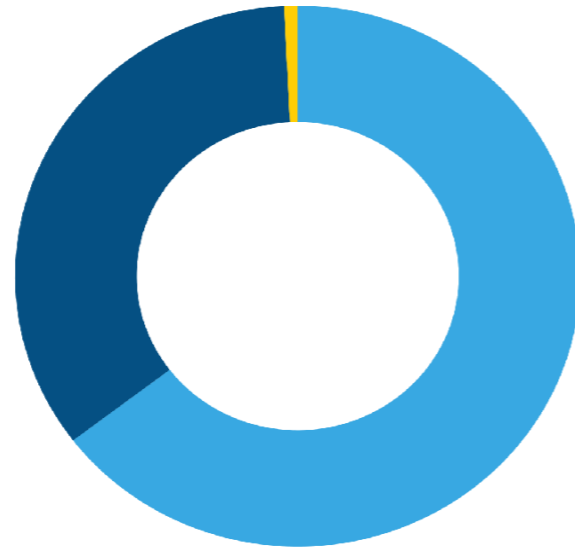




## DEMOGRAPHICS

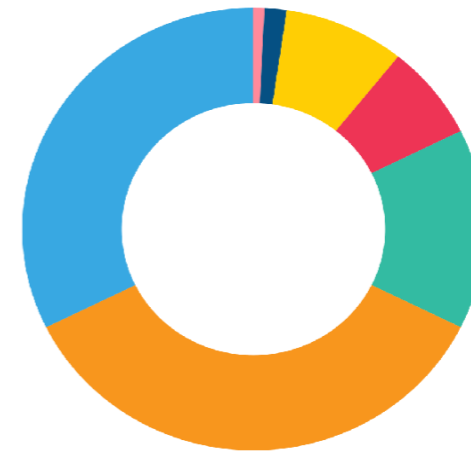
What best describes your gender?

Female	84	64.6%
Male	45	34.6%
Nonbinary / third gender	1	0.77%



What is your age range?

Under 18	0.77%
18-20	1.54%
21-27	8.46%
28-35	6.92%
36-45	14.62%
46-60	35.38%
61+	32.31%



Total  
130

What best describes your race/ethnicity?

150

