

February 1, 2024

# Kalamazoo (MI) DPS - Post-Contact

Owner My90

Controls & Filters Jan 1, 2024 - Jan 31, 2024



# KALAMAZOO DEPARTMENT OF PUBLIC SAFETY

POWERED BY my90 by AXON

### Summary (All Time)

- / 83% Post-Contact Score
- / 24,759 All-time Sends
- / 3,086 Responses
- / 8% Response Rate
- / Dataset last updated 1 day ago

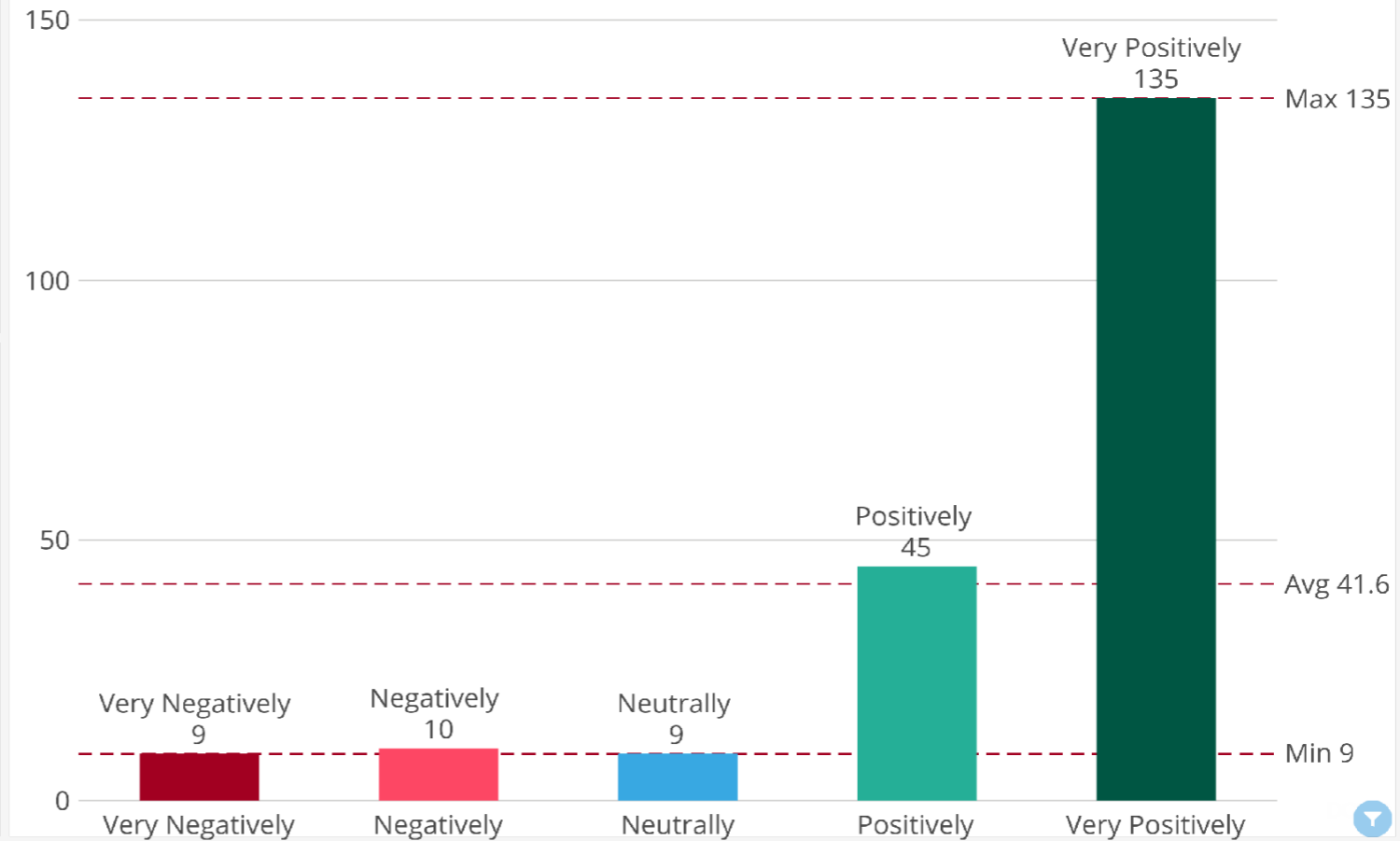
### Number of Responses

# 244

( 1/1/2024 - 1/31/2024 vs 60 days ago )  
Prior Month 10

↑ 2.34K%

### Based on your interaction, how do you view Kalamazoo DPS?



### BADGES EARNED



### Select Age Group

Select

### Select Race/Ethnicity

Select

### Select Gender

Select

### Select Interaction Type

Select



# COMMUNITY SENTIMENT

85% had a positive view of the agency | **↘ -15%** Last 30 Days vs Last 60 Days  
Prior Month 100%



85% felt they were treated with respect | **↘ -15%** Last 30 Days vs Last 60 Days  
Prior Month 100%



88% felt they were treated fairly | **↘ -12%** Last 30 Days vs Last 60 Days  
Prior Month 100%



88% felt they were listened to | **↘ -12%** Last 30 Days vs Last 60 Days  
Prior Month 100%



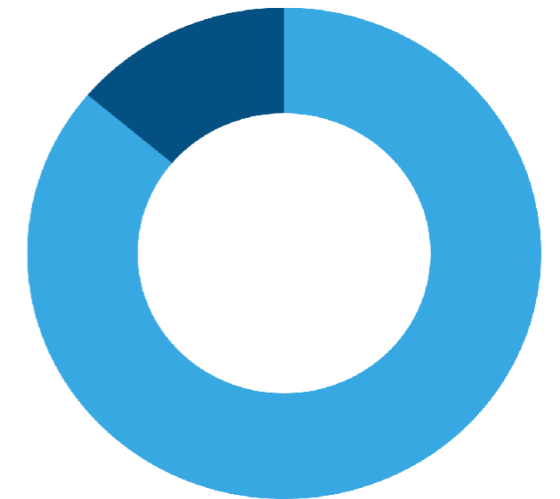
88% understood what they were told | **↘ -12%** Last 30 Days vs Last 60 Days  
Prior Month 100%



84% had their questions answered | **↘ -16%** Last 30 Days vs Last 60 Days  
Prior Month 100%



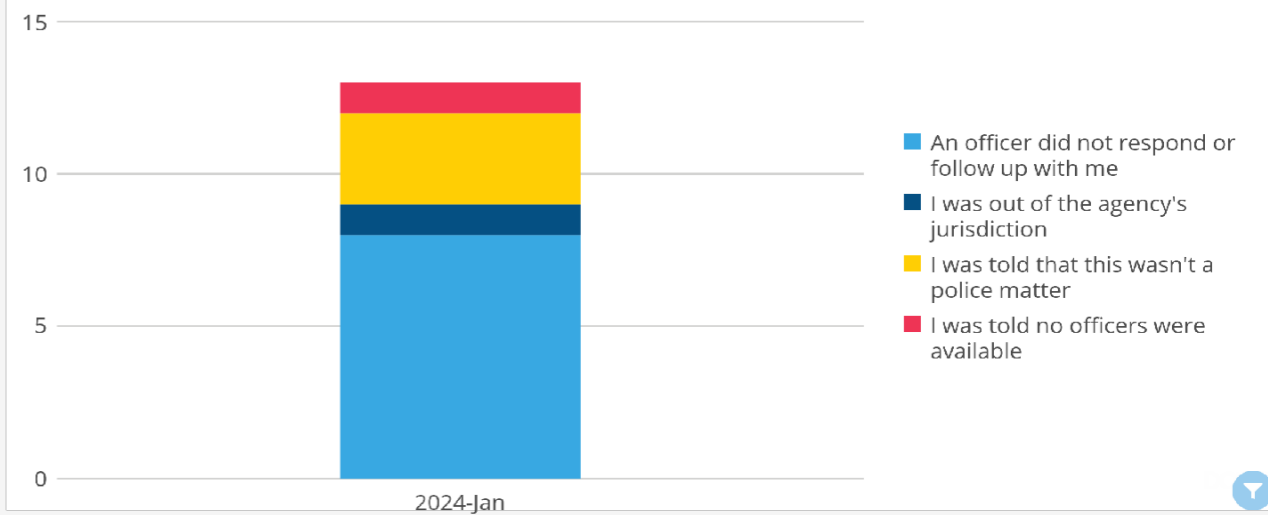
Did you receive the help you needed?



Yes	86.14%
No	13.86%



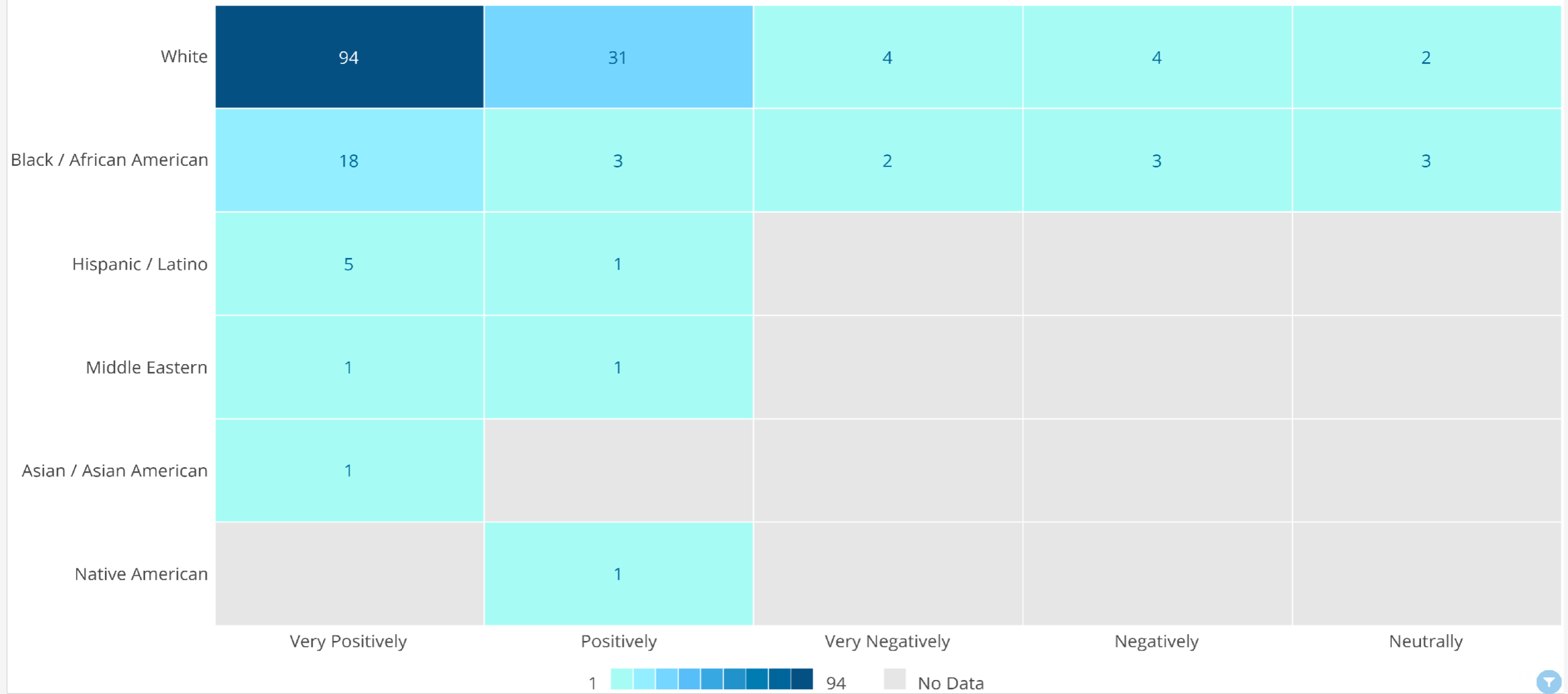
What was the main reason you didn't receive the help you needed?  
by Month

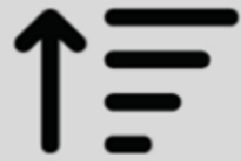




# PROCEDURAL JUSTICE

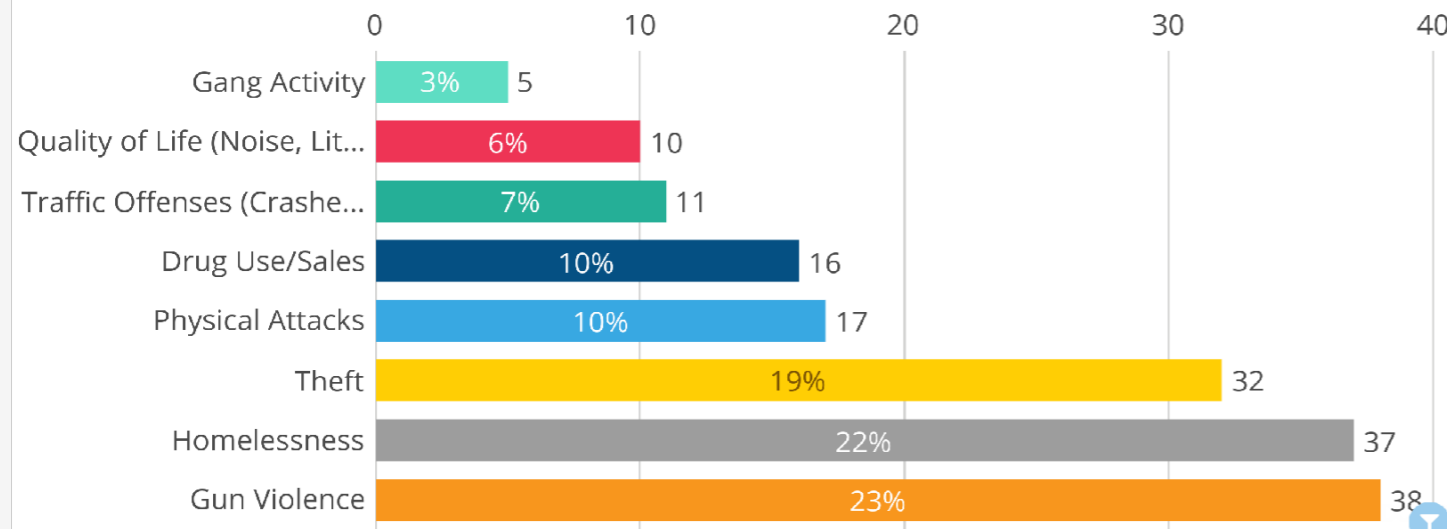
Comparison - View of the agency vs Race/Ethnicity



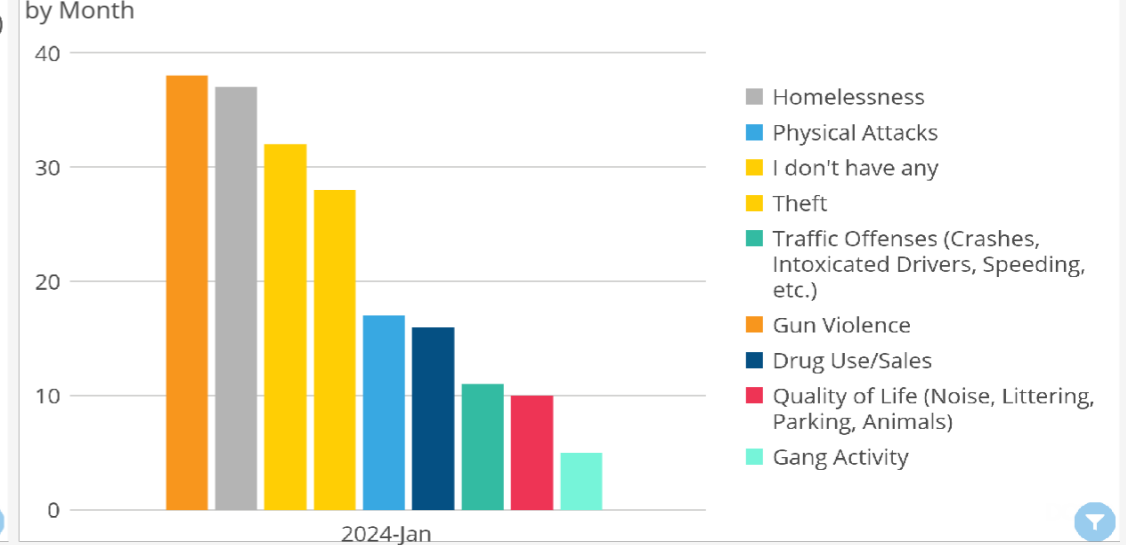


# COMMUNITY INPUT ON PUBLIC SAFETY CONCERNS

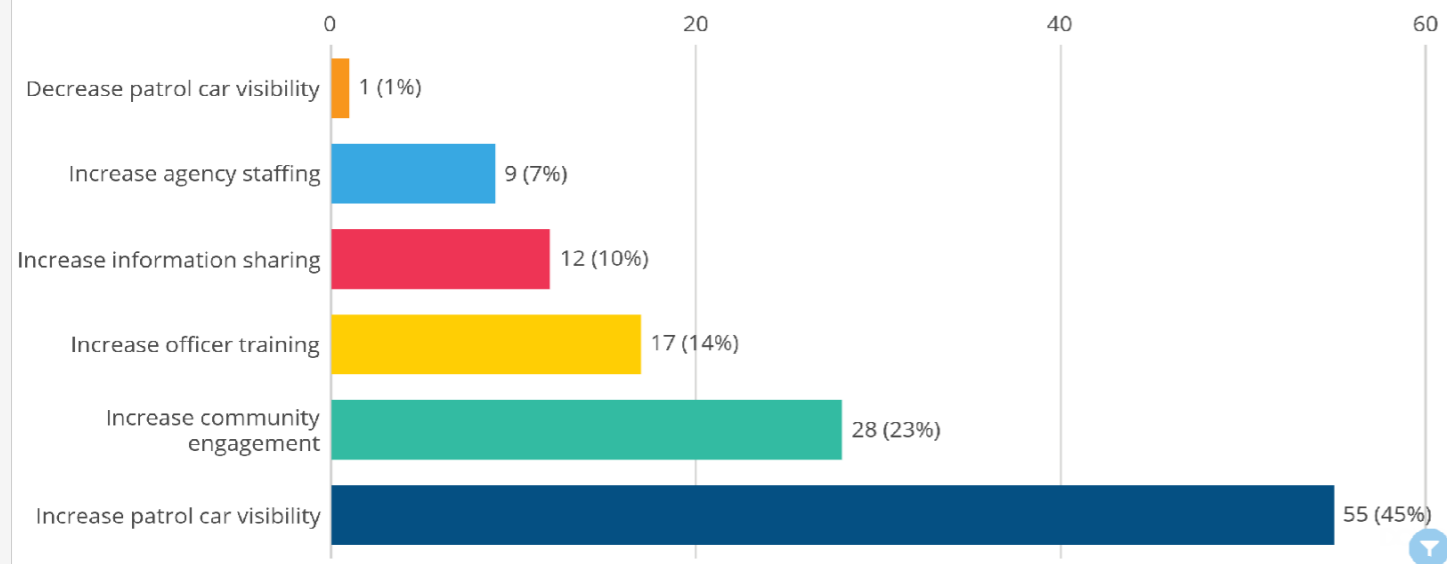
What is your top safety concern in your community?



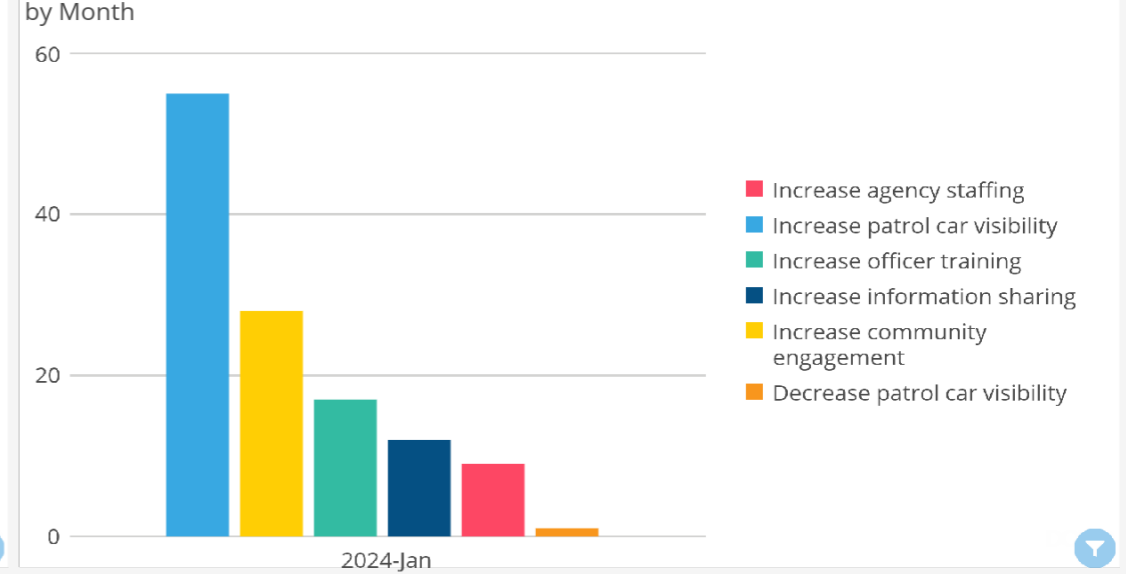
Community Concerns



What would you most like Kalamazoo DPS to do to improve safety in your community?



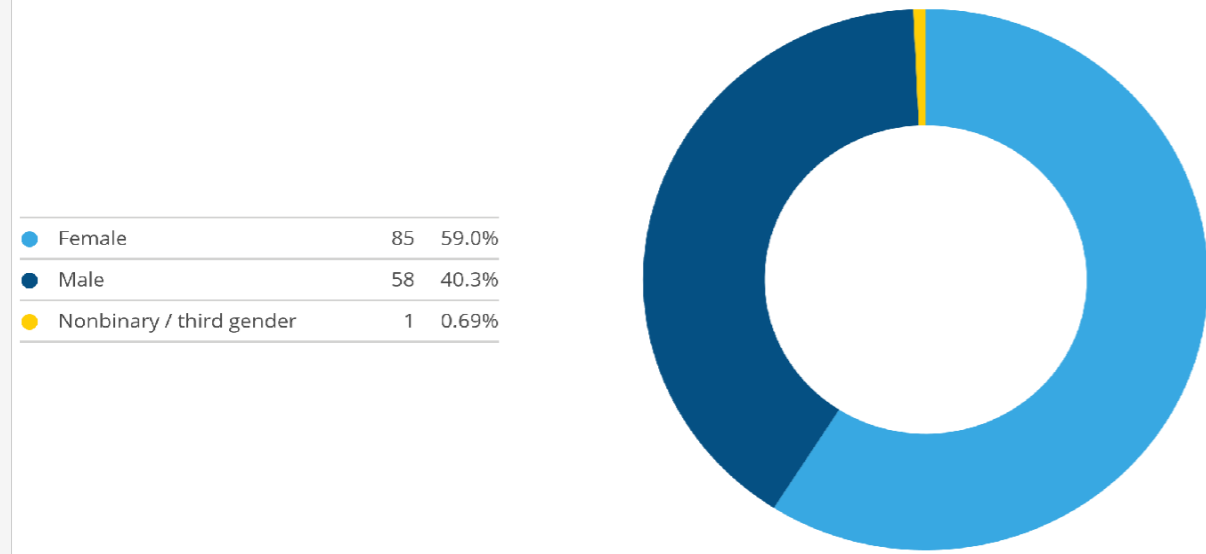
Community Requests



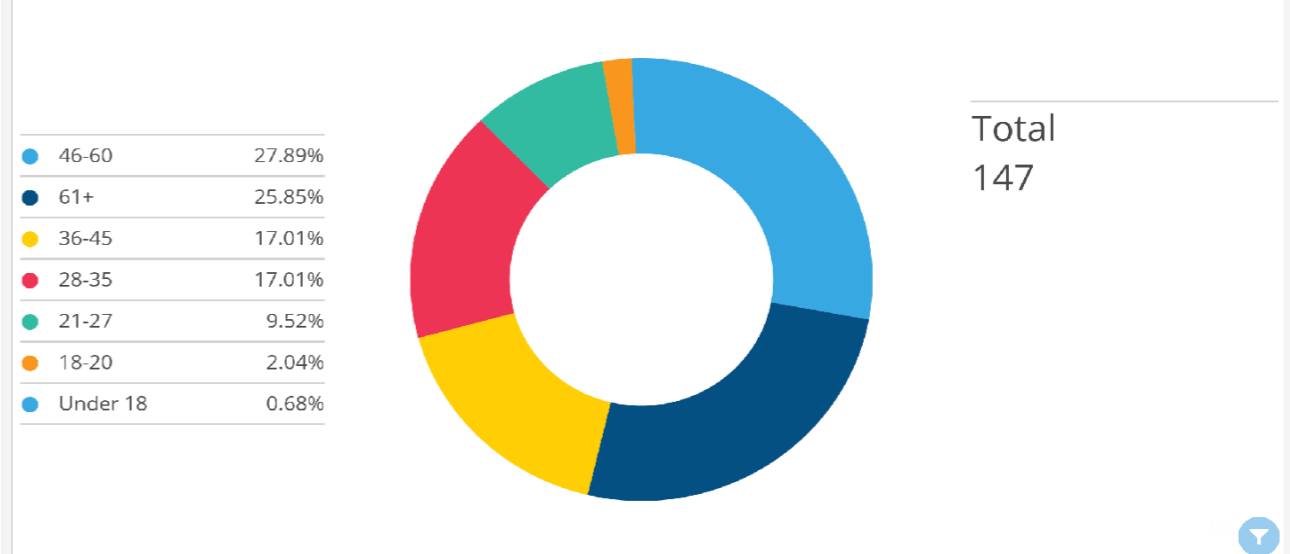


# DEMOGRAPHICS

What best describes your gender?



What is your age range?



What best describes your race/ethnicity?

