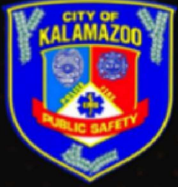




June 12, 2023

Kalamazoo (MI) DPS - Post-Contact

Owner My90



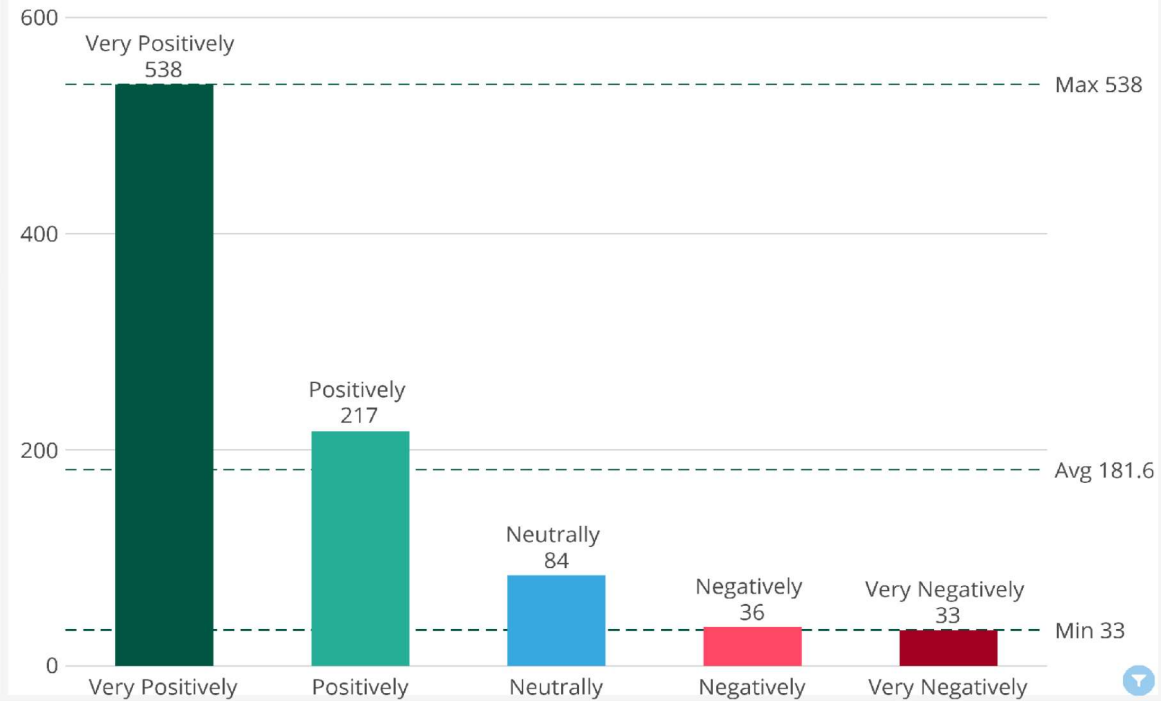
KALAMAZOO DEPARTMENT OF PUBLIC SAFETY

POWERED BY my90
By 4AION

Summary (All Time)

- / 83% Post-Contact Score
- / 8,613 All-time Sends
- / 1,008 Responses
- / 12% Response Rate
- / Dataset last updated 1 hour ago

Based on your interaction, how do you view Kalamazoo DPS?



BADGES EARNED



Number of Responses

1.01K

(2023-06-11T19:22:23 vs 2023-06-11T19:22:23
Prior Month 1,008

0

Select Age Group

Select

Select Race/Ethnicity

Select

Select Gender

Select

Select Interaction Type

Select



COMMUNITY SENTIMENT

83% Positive view of agency | 0 Last 30 Days vs. 60 Days
Prior Month 83%

91% Treated with respect | 0 Last 30 Days vs. 60 Days
Prior Month 91%

87% Felt they were treated fairly | 0 Last 30 Days vs. 60 Days
Prior Month 87%

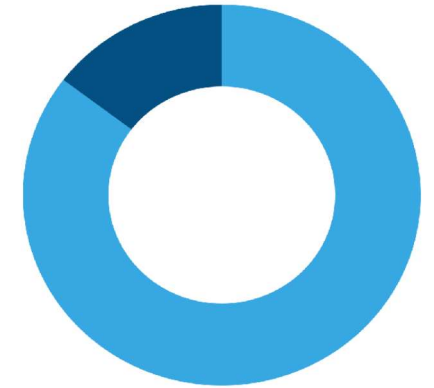
88% Felt they were listened to | 0 Last 30 Days vs Last 60 Days
Prior Month 88%

89% Understood what they were told | 0 Last 30 Days vs Last 60 Days
Prior Month 89%

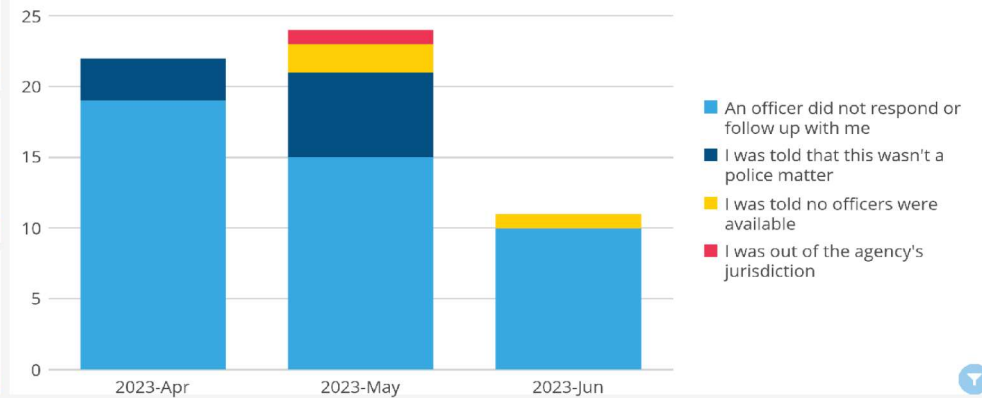
82% had their questions answered | 0 Last 30 Days vs Last 60 Days
Prior Month 82%

Did you receive the help you needed?

Yes	85.33%
No	14.67%



What was the main reason you didn't receive the help you needed?
by Month





PROCEDURAL JUSTICE

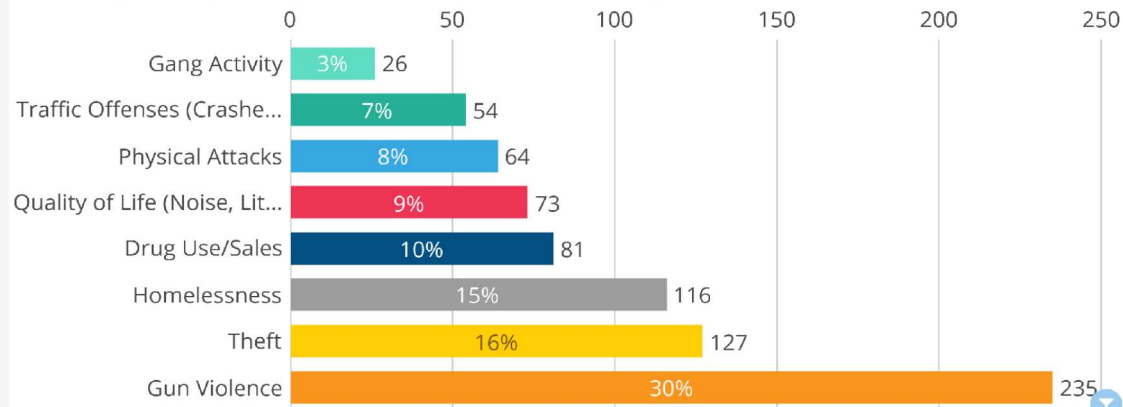
Comparison - View of the agency vs Race/Ethnicity



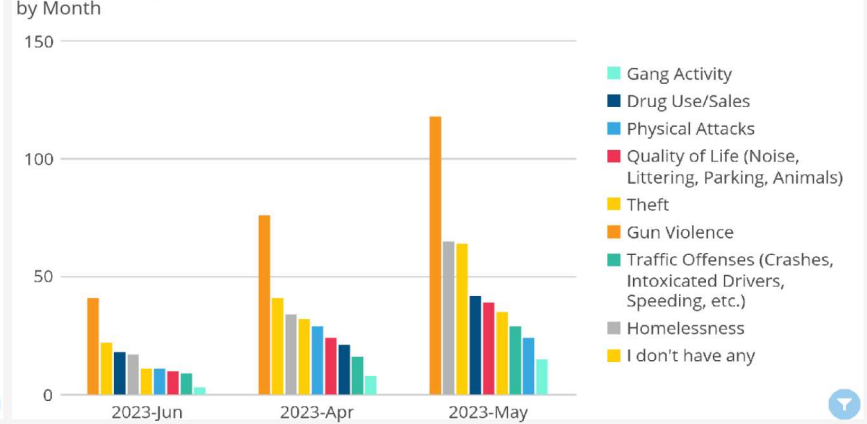


COMMUNITY INPUT ON PUBLIC SAFETY CONCERNS

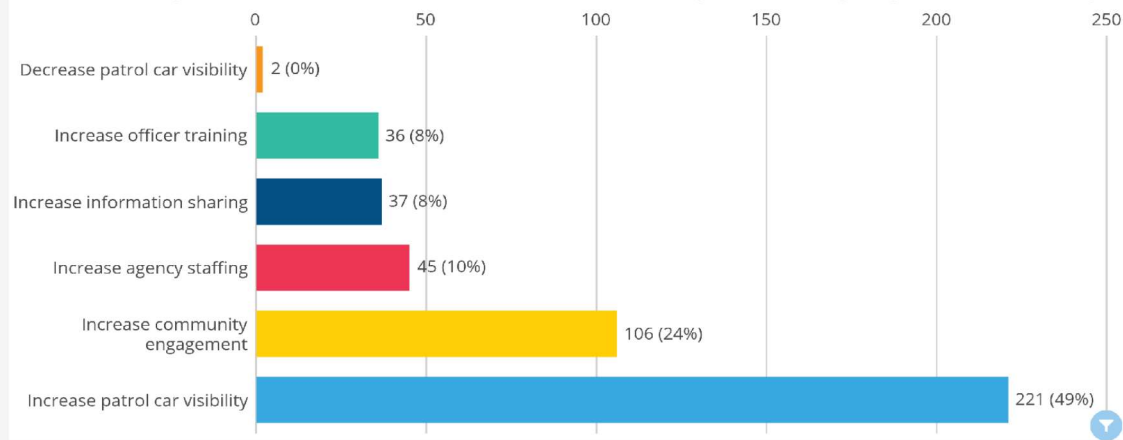
What is your top safety concern in your community?



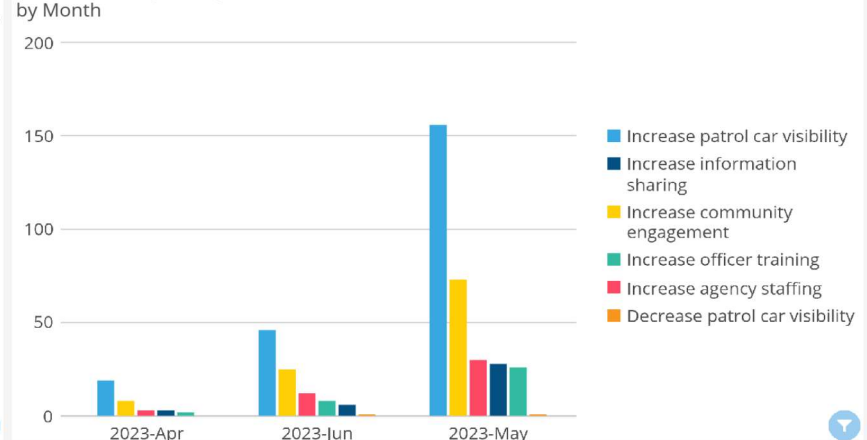
Community Concerns by Month



What would you most like Kalamazoo DPS to do to improve safety in your community?



Community Requests by Month

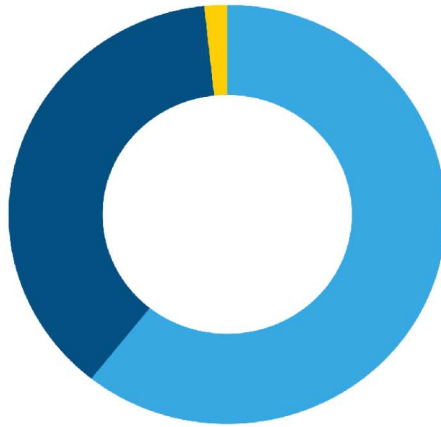




DEMOGRAPHICS

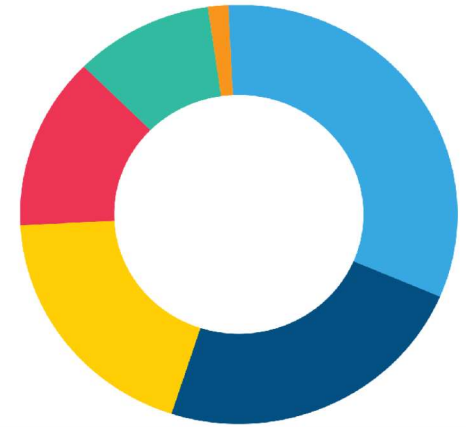
What best describes your gender?

Female	398	60.7%
Male	247	37.7%
Nonbinary / third gender	11	1.68%



What is your age range?

46-60	208
61+	156
36-45	127
28-35	88
21-27	68
18-20	10
Under 18	5



What best describes your race/ethnicity?

800

